



Transforming Government: Lessons from the Reinvention Laboratories

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Transforming Government reveals the key lessons for managing reform being learned from the federal government's Reinventing Government program. Leaders will discover that success will be evident not in major, sweeping changes but in a series of small but important signs: leaders looking to the history of their own organizations - rather than at practices of others - for solutions; resources for implementation consistently provided by leaders; and central to reform, strong, continuous leadership. The contributors draw directly from the expertise and experience of reinvention laboratories at the Department of Labor, the Department of Agriculture, the Department of Health and Human Services, the Internal Revenue Service, and others.

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